ENABLES TRANSPARENCY INTO ENTERPRISE-WIDE BUSINESS & IT OPERATIONS MANAGEMENT

What is HealthBeat™?
The evoBrix® HealthBeat™ application is a data visualization dashboard that extracts, analyzes, and reports data from diverse processes and systems.

This tool provides a robust interface between a state’s Medicaid Management Information System (MMIS) and other systems, allowing near real-time access to workload and system performance information. HealthBeat™ enables an organization to:

- Monitor vital signs of MITA business areas
- Forecast performance using predictive analytics
- Identify and correct issues
- Evaluate and plan for program performance
- Make evidence-based business decisions
- Conduct policy analysis and research

How does HealthBeat™ work?
As a MMIS handles each business process, HealthBeat™ collects process-related information from the data-store. It then displays this data via a dashboard, which provides visibility into the metrics and health of an operation. This enterprise-wide view is based on MITA standards, mature ITIL processes, and integration across all MMIS systems.

The HealthBeat™ dashboard provides on-demand monitoring of all aspects of an organization, including—but not limited to—the following metrics:

- Payments
- System Operations
- Claims Processing
- Members
- Provider Management
- HIPAA Transactions
- Service Authorizations
- Contact Center
- Interfaces
- General Administration

To learn more, email evobrix@cns-inc.com

HealthBeat™ produces a data visualization dashboard, which provides an agency with real-time visibility into both business operations and IT system infrastructure performance. Using the highly-configurable architecture, this solution supports compliance tracking through automated alerts and drill down capabilities.

- Monitor Key Metrics
- Achieve higher levels of maturity
- Receive automated alerts
- Identify trending capabilities
- Leverage built-in forecasting engine
- Chart critical variables
- Proactively suggest or even take action to fix a potential issue